



**City of Duluth Communications Office**

Mayor Roger J. Reinert  
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[www.duluthmn.gov](http://www.duluthmn.gov)

*For more information, please call 218-730-5309*

**DATE:** 3/4/2025

**SUBJECT:** City of Duluth facilities and staff experiencing temporary phone system outage

**BY:** Kelli Latuska, Public Information Officer

**City of Duluth facilities and staff experiencing temporary phone system outage**

[DULUTH, MN] The City of Duluth's phone system is experiencing an outage that affects both incoming and outgoing calls. The duration of the outage is currently unknown, but work is underway to correct the issue. If you are trying to contact City of Duluth staff and are unable to get through to a direct dial line, please call the City's main phone line, (218) 730-5000, and listen to the automated voice prompts to route your call.

For alternate contact methods, please visit our website at [www.duluthmn.gov](http://www.duluthmn.gov), or send an email to [info@duluthmn.gov](mailto:info@duluthmn.gov).

For 24-hour utility issues, please visit [www.comfortsystemsduluth.com](http://www.comfortsystemsduluth.com).

Emergency calls can and should still be made to 911.

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